



Nurse Advice Line

A Nurse Advice Line is a great tool if you are unsure whether or not to go to the Emergency Room (ER). Avoid long ER wait times and call the Nurse Advice Line any time you need medical advice. The Nurse Advice Line is available 24/7.

Health Plan	Type of Coverage	Nurse Advice Phone Number
Aetna	Commercial	1-800-556-1555
Anthem Blue Cross	Covered CA (HMO)	1-800-337-4770
	Commercial	1-800-337-4770
	POS	1-800-337-4770
	Medi-Cal	1-800-224-0336
	Medicare Advantage	1-855-658-9249
Blue Shield	Covered CA (PPO)	1-877-304-0504
	Commercial	
	POS	
CalOptima	Medi-Cal	1-844-447-8441
	One Care Medicare Advantage	
	One CareConnect Cal MediConnect	
Blue Shield of California Promise Health Plan	Medi-Cal	1-800-605-2556
	Medicare Advantage	1-800-609-4166
	Cal MediConnect	1-800-609-4166
Easy Choice	Medicare	1-800-581-9952
Health Net	Covered CA (HMO/FFS)	1-800-893-5597
	Commercial	1-800-893-5597
	POS	1-800-893-5597
	Medi-Cal	1-800-440-5724
	Salud (HMO)	1-800-893-5597
	Cal MediConnect	1-800-893-5597
	Medicare Advantage	1-800-893-5597
L.A. Care	Covered CA (HMO)	1-800-249-3619
	Medi-Cal	
	Cal MediConnect	
Molina Health Care	Cal MediConnect	English: 1-888-275-8750 Spanish: 1-866-648-3537
	Covered CA (HMO)	
	Medi-Cal	
	Medicare Advantage	
United Healthcare	Commercial	<i>Refer to your health plan Member ID card, may differ by region.</i>
	Medicare Advantage	
	Covered CA (PPO)	
Universal Care dba Brand New Day	Medicare Advantage/DSNP	1-800-377-7012