

Accessibility Statement

Effective Date: February 1, 2026

AltaMed is committed to ensuring that our websites, mobile experiences, and other digital services are accessible to people with disabilities. We strive to provide an accessible user experience for all users and to comply with applicable accessibility requirements, including the Americans with Disabilities Act (ADA) and California's Unruh Civil Rights Act.

Accessibility standard

Our goal is to provide digital content that conforms to the Web Content Accessibility Guidelines (WCAG). We aim to conform to WCAG 2.2 Level AA, and we also align with WCAG 2.1 Level AA where referenced by law or guidance for certain entities. Because technology and accessibility standards evolve, our accessibility efforts are ongoing.

Ongoing efforts

- Incorporating accessibility considerations into design, development, and content publishing.
- Testing pages and key workflows using a combination of automated checks and human review, and remediating issues when identified.
- Providing training and guidance to teams responsible for digital content.
- Working with vendors and third-party providers to support accessibility within the tools and services we use.

Third-party content

Some portions of our digital services may include third-party content or functionality (for example, embedded tools, maps, payment features, or portal logins) that we do not control. When we identify accessibility barriers in third-party tools, we will work with the provider when feasible and will offer reasonable alternatives when appropriate.

Need help or want to report an issue?

If you have difficulty accessing information on our site, need content in an alternative format, or want to report an accessibility issue, please contact us:

Email: AltaMedPrivacyOffice@AltaMed.org

Phone: (888) 418-1398

Mail: 2040 Camfield Ave, Los Angeles, CA 90040

To help us respond, please include the web page address (URL) and a brief description of the issue, including the assistive technology you are using (if any). We will make reasonable efforts to respond and address accessibility barriers in a timely manner.

Updates

We may update this Accessibility Statement from time to time. Any updates will be posted on this page with a revised effective date.